



Improve Justice Court to Court Project (IJustC2C - GA 101138174)

# Evaluation Report



## Sessões de Direito Comunitário EU law sessions

*Instrumentos de Cooperação Judiciária Europeia em  
matéria civil e comercial*

*European Judicial Cooperation Instruments in civil  
and commercial matters*

**Destinatários:** Magistrados Judiciais e Oficiais de Justiça da  
área civil e comercial

**Target audience:** Judicial Magistrates and Court Clerks  
working in the civil and commercial areas



## Judicial Court of the District of Faro

December 18, 2025



Co-funded by  
the European Union



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COURT-TO-COURT



Ponto de Contacto de PORTUGAL  
Rede Judiciária Europeia  
em matéria civil e comercial



CSM  
Conselho Superior  
da Magistratura



**Improve Justice Court to Court Project (IJustC2C - GA 101138174)**

**Table of Contents**

Introduction ..... 3

Characterization of the Trainee Group ..... 3

Global Results..... 3

    Overall Assessment - Judges ..... 3

    Overall Assessment – Bailiffs..... 3

Results by Question..... 3

    Syllabus - Judges..... 3

    Program Content – Bailiffs ..... 3

    Trainers – Judges..... 3

    Trainers – Bailiffs..... 4

    Organisation of training – Judges..... 4

    Organization of Training – Bailiffs ..... 4

    Results and expectations – Judges..... 4

    Results and expectations – Bailiffs..... 4

    Most useful subjects for professional activity – Judges..... 4

    Most useful subjects for professional activity – Bailiffs..... 5

    Comments and/or suggestions – Judges..... 5

    Comments and/or suggestions – Bailiffs..... 5

    Gender – Judges ..... 6

    Gender – Bailiffs ..... 6

        Annex I – Statistical statement – Judges' training..... 7

        Annex II – Statistical Statement – Training of Bailiffs ..... 8

        Annex III - List of Trainees – Judges..... 9

        Annex IV - List of Trainees – Bailiffs ..... 10

        Annex V – Photographs..... 11





## Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)

### Introduction

This report results from the analysis of the evaluation questionnaires of the training process administered to all trainees anonymously. The questionnaire contained closed questions, which were treated through descriptive statistical analysis, and open questions to which content analysis was performed.

### Characterization of the Trainee Group

The first group of trainees was made up of 24 Judges from the Civil, Commercial, Family and Children, Enforcement and Labour areas, working in the Judicial Court of the District of Faro who enrolled in the training action either through the online form made available for this purpose, or through the President Judge of the District.

The second group of trainees was made up of 9 Bailiffs from the Civil, Commercial, Family and Children, Enforcement and Labour areas, working in the Judicial Court of the District of Faro who enrolled in the training action either through the online form made available for this purpose, or through the Judicial Administrator of the District.

### Global Results

#### Overall Assessment - Judges

The questions: "*Overall have a positive opinion of the training*" and "*Would you recommend this training to a co-worker*" were answered by 100% of the trainees with "*Strongly Agree*".

#### Overall Assessment – Bailiffs

The questions: "*Overall have a positive opinion of the training*" and "*Would you recommend this training to a co-worker*" were answered by 100% of the trainees with "*Strongly Agree*".

### Results by Question

#### Syllabus - Judges

The questions related to the syllabus present, on average, a satisfaction rate of 90%.

#### Program Content – Bailiffs

The questions related to the syllabus present, on average, a satisfaction rate of 93%.

#### Trainers – Judges

These questions have a high satisfaction rate, with an average rate of 93%.

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### Trainers – Bailiffs

These questions have the highest satisfaction rate of all the answers under analysis, with an average satisfaction rate of 100%.

### Organisation of training – Judges

Questions related to supporting documentation, administrative support and compliance with the training schedule have an average rate of 97%.

### Organization of Training – Bailiffs

Questions related to supporting documentation, administrative support and compliance with the training schedule have an average rate of 96%.

### Results and expectations – Judges

The questions "*The expectations prior to the training have been fulfilled*" and "*Will this training be of practical use in your work*" obtained 96% of answers "*I totally agree*".

### Results and expectations – Bailiffs

The questions "*The expectations prior to the training have been fulfilled*" and "*Will this training be of practical use in your work*" obtained 94% of answers "*I totally agree*".

### Most useful subjects for professional activity – Judges

Among the four available options, with multiple answers, Regulation (EU) 2020/1784 on Service and Regulation (EU) 1215/2012 on the recognition of decisions were considered by the trainees as the most useful subjects for their professional activity.



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### Most useful subjects for professional activity – Bailiffs

Among the three available options, admitting multiple responses, Regulation (EU) 2020/1784, on Summons and Notifications; Regulation (EU) 2020/1783 on the taking of evidence and Regulation (EC) 861/2007 on small claims were considered by trainees to be the most useful subjects for their professional activity.



### Comments and/or suggestions – Judges

This question was answered by 6 trainees.

Generically, the answers point to:

- To increase the duration of the sessions, as well as to promote their holding more regularly.
- Create a manual of good practices.

### Comments and/or suggestions – Bailiffs

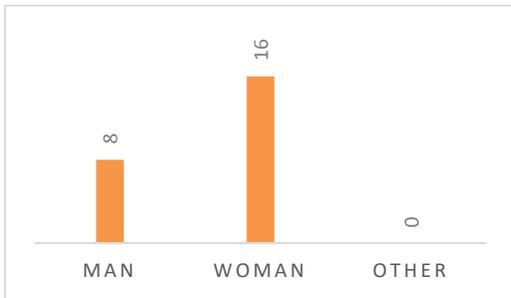
This question was answered by 4 trainees.

Generically, the answers point to:

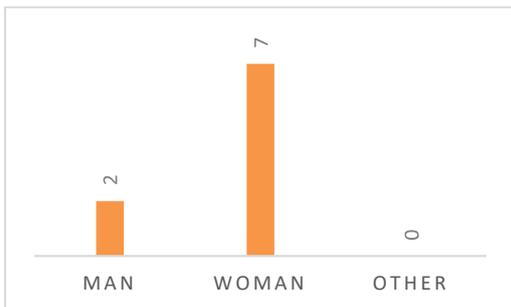
- Positive feedback from the training, underlining the quality of the approach taken by the trainers in dealing with the subjects.

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**Gender – Judges**



**Gender – Bailiffs**



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**Annex I – Statistical statement – Judges' training**

TOPICS: FARO (Judges)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
<b>Program content</b>								
The program contents were adapted to the training objectives					24	24	100%	90%
The topics covered are useful for your work				1	23	24	96%	
The duration of the training was adequate			1	5	18	24	75%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents				1	23	24	96%	93%
The presentation of content by the trainers was clear					24	24	100%	
The trainers were able to motivate the trainees				1	23	24	96%	
Trainers demonstrated the ability to support trainees and clarify doubts				1	23	24	96%	
The trainers managed their training time well			1	4	19	24	79%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate			1	1	22	24	92%	97%
Administrative support from the project management team was adequate					24	24	100%	
Training schedules and agenda were adhered to					24	24	100%	
<b>Results and expectations</b>								
Pre-training expectations were met				1	23	24	96%	96%
This training will be of practical use in your work				1	23	24	96%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training					24	24	100%	100%
I would recommend this training to a co-worker					24	24	100%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Brussels I-bis – Regulation 1215/2012						14	-	
Rome I – Regulation 593/2008						12	-	
Service of Documents – Regulation 2020/1784						23	-	
Taking of Evidence – Regulation 2020/1783						13	-	
<b>Gender</b>								<b>%</b>
Man						8	33%	
Woman						16	67%	
Other						0	0%	

\* = No. of replies *Strongly agree*/No. of Total replies

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**Annex II – Statistical Statement – Training of Bailiffs**

TOPICS: FARO (Bailiffs)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
<b>Program content</b>								
The program contents were adapted to the training objectives					9	9	100%	93%
The topics covered are useful for your work			1		8	9	89%	
The duration of the training was adequate			1		8	9	89%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents					9	9	100%	100%
The presentation of content by the trainers was clear					9	9	100%	
The trainers were able to motivate the trainees					9	9	100%	
Trainers demonstrated the ability to support trainees and clarify doubts					9	9	100%	
The trainers managed their training time well					9	9	100%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate					9	9	100%	96%
Administrative support from the project management team was adequate				1	8	9	89%	
Training schedules and agenda were adhered to					9	9	100%	
<b>Results and expectations</b>								
Pre-training expectations were met				1	8	9	89%	94%
This training will be of practical use in your work					9	9	100%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training					9	9	100%	100%
I would recommend this training to a co-worker					9	9	100%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Service of Documents – Regulation 2020/1784						9	-	
Taking of Evidence – Regulation 2020/1783						5	-	
Small claims – Regulation 861/2007						5	-	
<b>Gender</b>								<b>%</b>
Man						2	22%	
Woman						7	78%	
Other						0	0%	

\* = No. of replies *Strongly agree*/No. of Total replies



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**Annex III - List of Trainees – Judges**

1	Ad
2	Alc
3	An
4	An
5	An
6	An
7	Br
8	Cá
9	He
10	He
11	Inê
12	Mæ
13	Mæ
14	Mæ
15	Mæ
16	Mc
17	Pa
18	Pe
19	Ru
20	Se
21	Sif
22	Su
23	Su
24	Te



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### Annex IV - List of Trainees – Bailiffs

1	Anã
2	Ânc
3	Car
4	Esti
5	Feni
6	Joã
7	Leo
8	Sar
9	Var

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**Annex V – Photographs**



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