Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)

Evaluation Report

Judicial Court of the District of Évora

October 2, 2025

Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)

Index

Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)

Introduction

This report results from the analysis of the evaluation questionnaires of the training process administered to all trainees anonymously. The questionnaire contained closed questions, which were treated through descriptive statistical analysis, and open questions to which content analysis was performed.

Characterization of the Trainee Group

The first group of trainees was made up of 13 Judges from the Civil, Commercial, Family and Children, Enforcement and Labour areas, working in the Judicial Court of the District of Évora, who enrolled in the training action either through the online form made available for this purpose, or through the Chief Judge of the District.

The second group of trainees was made up of 9 Bailiffs from the Civil, Commercial, Family and Children, Enforcement and Labour areas, working in the Judicial Court of the District of Évora, who enrolled in the training action either through the online form made available for this purpose, or through the Judicial Administrator of the District.

Global Results

Overall Assessment - Judges

The questions: "*Overall have a positive opinion of the training*" and "*Would you recommend this training to a co-worker*" were answered by 100% of the trainees with "*Strongly Agree*".

Overall Assessment – Bailiffs

The questions: "*Overall have a positive opinion of the training*" and "*Would you recommend this training to a co-worker*" were answered by 72% of the trainees with "*Strongly Agree*".

Results by Question

Program Content - Judges

The questions related to the syllabus present, on average, a satisfaction rate of 90%.

Program Content – Bailiffs

The questions related to the syllabus present, on average, a satisfaction rate of 78%.

Trainers – Judges

These questions have a high level of satisfaction, with an average rate of 100%.

Trainers – Bailiffs

These questions have the highest satisfaction rate of all the answers under analysis, with an average satisfaction rate of 91%.

Organisation of training – Judges

Questions related to support documentation, administrative support and compliance with the training schedule have an average rate of 87%.

Organization of Training – Bailiffs

Questions related to support documentation, administrative support and compliance with the training schedule have an average rate of 89%.

Results and expectations – Judges

The questions "*The expectations prior to the training have been fulfilled*" and "*Will this training be useful in your work"* obtained 92% of answers "*I totally agree*".

Results and expectations – Bailiffs

The questions "*The expectations prior to the training have been fulfilled*" and "*Will this training be useful in your work"* obtained 100% of answers "*I totally agree*".

Most useful subjects for professional activity – Judges

Among the three available options, admitting multiple answers, Regulation (EU) 2020/1784, on Service and Regulation (EU) 2020/1783, on the taking of evidence, were considered by the trainees as the most useful subjects for their professional activity.

Most useful subjects for professional activity – Bailiffs

Among the three available options, admitting multiple answers, Regulation (EU) 2020/1784, on Service and Regulation (EU) 2020/1783, on the taking of evidence, were considered by the trainees as the most useful subjects for their professional activity.
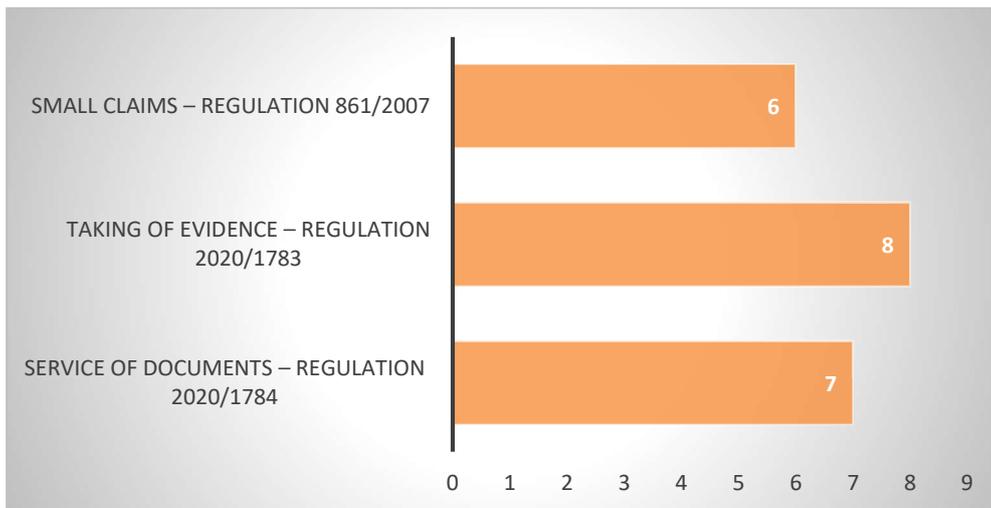
Comments and/or suggestions – Judges

This question was not answered by any trainee.

Comments and/or suggestions – Bailiffs

This question was answered by 1 trainee.
Generically, the answer points to:

- Appreciation for the holding of the session.

Gender – Judges

Gender – Bailiffs

Annex I – Statistical statement – Judges' training

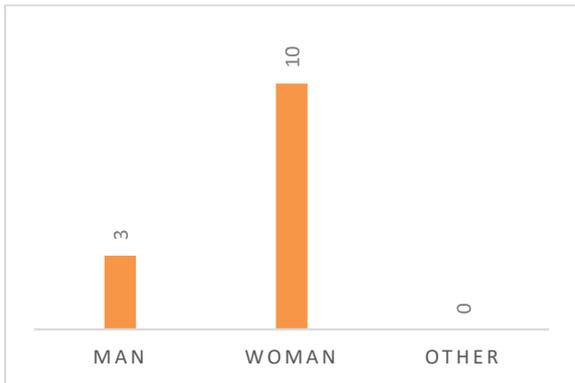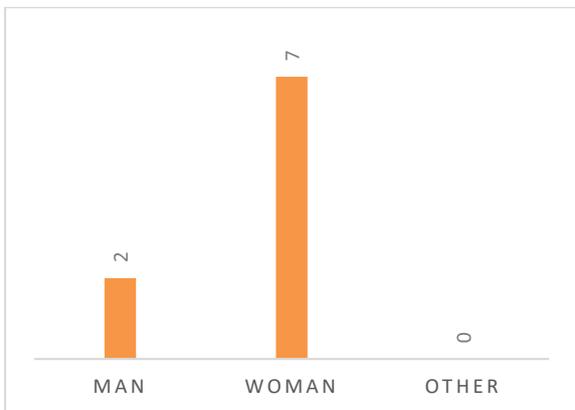| TOPICS: ÉVORA (Judges)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	**2**	**3**	**4**	**5**	**TOTAL**		
Program content								
The program contents were adapted to the training objectives					13	**13**	100%	
The topics covered are useful for your work				3	10	**13**	77%	**90%**
The duration of the training was adequate				1	12	**13**	92%	
Trainers								
The pedagogical methodology used was appropriate to the programmatic contents					13	**13**	100%	
The presentation of content by the trainers was clear					13	**13**	100%	
The trainers were able to motivate the trainees					13	**13**	100%	**100%**
Trainers demonstrated the ability to support trainees and clarify doubts					13	**13**	100%	
The trainers managed their training time well					13	**13**	100%	
Organization of training								
The supporting documentation distributed was relevant and appropriate				2	11	**13**	85%	
Administrative support from the project management team was adequate				2	11	**13**	85%	**87%**
Training schedules and agenda were adhered to				1	12	**13**	92%	
Results and expectations								
Pre-training expectations were met				1	12	**13**	92%	**92%**
This training will be of practical use in your work				1	12	**13**	92%	
Overall assessment								
Overall he has a positive opinion of the training					13	**13**	100%	**100%**
I would recommend this training to a co-worker					13	**13**	100%	
Of the following subjects, which did you find most useful for your work?								
Service of Documents – Regulation 2020/1784						**13**	-	
Taking of Evidence – Regulation 2020/1783						**9**	-	
Small claims – Regulation 861/2007						**1**	-	
Gender							**%**	
Man						**3**	23%	
Woman						**10**	77%	
Other						**0**	0%	

* = No. of replies *Strongly agree*/No. of Total replies

Annex II – Statistical Statement – Training of Bailiffs

TOPICS: ÉVORA (Bailiffs)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	**2**	**3**	**4**	**5**	**TOTAL**		
Program content								
The program contents were adapted to the training objectives					9	**9**	100%	
The topics covered are useful for your work	1			2	6	**9**	67%	**78%**
The duration of the training was adequate				3	6	**9**	67%	
Trainers								
The pedagogical methodology used was appropriate to the programmatic contents				1	8	**9**	89%	
The presentation of content by the trainers was clear					9	**9**	100%	
The trainers were able to motivate the trainees				1	8	**9**	89%	**91%**
Trainers demonstrated the ability to support trainees and clarify doubts					9	**9**	100%	
The trainers managed their training time well				2	7	**9**	78%	
Organization of training								
The supporting documentation distributed was relevant and appropriate				1	8	**9**	89%	
Administrative support from the project management team was adequate				1	8	**9**	89%	**89%**
Training schedules and agenda were adhered to				1	8	**9**	89%	
Results and expectations								
Pre-training expectations were met					9	**9**	100%	**100%**
This training will be of practical use in your work					9	**9**	100%	
Overall assessment								
Overall he has a positive opinion of the training				2	7	**9**	78%	**72%**
I would recommend this training to a co-worker				3	6	**9**	67%	
Of the following subjects, which did you find most useful for your work?								
Service of Documents – Regulation 2020/1784						**7**	-	
Taking of Evidence – Regulation 2020/1783						**8**	-	
Small claims – Regulation 861/2007						**6**	-	
Gender							**%**	
Man						**2**	22%	
Woman						**7**	78%	
Other						**0**	0%	

* = No. of replies *Strongly agree*/No. of Total replies

Annex III - List of Trainees – Judges

1	Alexan...
4	Ana Ca...
2	Ana Isa...
3	Ana Rit...
5	Ana So...
6	Andreia...
7	Elisabe...
8	João Pe...
9	Luís Me...
10	Nádia N...
11	Pedro E...
12	Sara Lu...
13	Sílvia P...

Annex IV - List of Trainees – Bailiffs

1	Antóni...
2	Cátia F...
3	Concei...
4	Ilda Pir...
5	Maria J...
6	Maria N...
7	Paulo F...
8	Umbeli...
9	Vicênc...

Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)

Annex V – Photographs

Improve *Justice Court to Court* Project (IJustC2C - GA 101138174)