

## Evaluation report



### Sessões de Direito Comunitário EU law sessions

*Instrumentos de Cooperação Judiciária Europeia em  
matéria civil e comercial*

*European Judicial Cooperation Instruments in civil  
and commercial matters*

**Destinatários:** Magistrados Judiciais e Oficiais de Justiça da  
área civil e comercial

**Target audience:** Judicial Magistrates and Court Clerks  
working in the civil and commercial areas



## Lisboa Judicial District Court

11<sup>th</sup> April 2025



**Project *Improve Justice Court to Court* (IJustC2C - GA 101138174)**

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### Introduction

This report results from the analysis of the training process evaluation questionnaires administered to all trainees anonymously. The questionnaire contained closed questions, which were treated through descriptive statistical analysis, and open questions to which content analysis was carried out.

### Characterization of the Group of Trainees

The first group of trainees was made up of 22 judges from the Civil, Commercial, Family and Children, Enforcement and Labor areas, who work in Lisboa Judicial District Court and who registered for the training course either through the online form provided for this purpose or through the District's Presiding Judge.

The second group of trainees was made up of 28 Judicial Officers from the Civil, Commercial, Family and Children, Enforcement and Labor areas, working in Lisboa Judicial District Court and who registered for the training course either through the online form made available for this purpose or through the District's Judicial Administrator.

### Global Results

#### Global Assessment - Judges

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 91% of trainees with *“Totally Agree”*.

#### Global Assessment – Judicial Officers

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 93% of the trainees with *“I Totally Agree”*.

### Results by Question

#### Program Content - Judges

Questions relating to program content present, on average, a satisfaction rate of 92%.

#### Program Content – Judicial Officers

Questions relating to program content present, on average, a satisfaction rate of 76%.

#### Trainers – Judges

These questions have a high satisfaction rate, with an average rate of 90%.





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### Trainers – Judicial Officers

These questions have the highest satisfaction rate of all the answers under analysis, with an average satisfaction rate of 90%.

### Organization of Training – Judges

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 85%.

### Organization of Training – Judicial Officers

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 85%.

### Results and expectations – Judges

The questions “*Were the expectations prior to the training met*” and “*This training will be practical in your work*” received 93% of responses “*I completely agree*”.

### Results and expectations – Judicial Officers

The questions “*Expectations prior to the training were met*” and “*This training will be practical in your work*” received 82% of responses “*I completely agree*”.

### Most useful materials for professional activity – Judges

Among the four available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



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**Most useful materials for professional activity – Judicial Officers**

Among the three available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



**Comments and/ or suggestions – Judges**

This question was answered by 1 trainee.

The answer point to:

- Holding more sessions of this kind.

**Comments and/or suggestions – Judicial Officers**

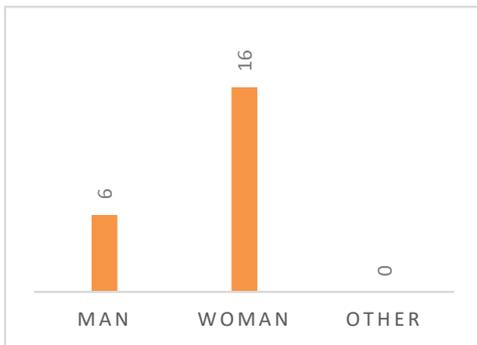
This question was answered by 2 trainees.

The answers point to:

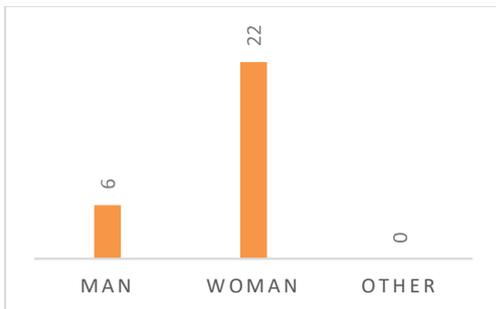
- Holding more sessions of this kind.

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**Gender – Judges**



**Gender – Judicial Officers**



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**Annex I – Statistical map – Judge Training**

TOPICS: LISBOA (Judges)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree		Satisfaction Degree *	Average
	1	2	3	4	5	TOTAL		
<b>Program content</b>								
The program contents were adapted to the training objectives				1	21	22	95%	92%
The topics covered are useful for your work				3	19	22	86%	
The duration of the training was adequate				1	21	22	95%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents				5	17	22	77%	90%
The presentation of content by the trainers was clear				3	19	22	86%	
The trainers were able to motivate the trainees				3	19	22	86%	
Trainers demonstrated the ability to support trainees and clarify doubts					22	22	100%	
The trainers managed their training time well					22	22	100%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate			3	4	15	22	68%	85%
Administrative support from the project management team was adequate			1	2	19	22	86%	
Training schedules and agenda were adhered to					22	22	100%	
<b>Results and expectations</b>								
Pre-training expectations were met				1	21	22	95%	93%
This training will be of practical use in your work				2	20	22	91%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training				2	20	22	91%	91%
I would recommend this training to a co-worker				2	20	22	91%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Brussels I – Regulation 1215/2012						12	-	
Service of Documents – Regulation 2020/1784						22	-	
Taking of Evidence – Regulation 2020/1783						17	-	
Small claims – Regulation 861/2007						4	-	
<b>Gender</b>								<b>%</b>
Man						6	27%	
Woman						16	73%	
Other						0	0%	

\* = Number of responses I *completely agree* / Total number of responses

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**Annex II – Statistical map – Court Officer Training**

TOPICS: LISBOA (Judicial Officers)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
<b>Program content</b>								
The program contents were adapted to the training objectives			1	3	24	28	86%	76%
The topics covered are useful for your work			1	2	25	28	89%	
The duration of the training was adequate	2	2	3	6	15	28	54%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents			1	5	22	28	79%	86%
The presentation of content by the trainers was clear			1	2	25	28	89%	
The trainers were able to motivate the trainees			1	3	24	28	86%	
Trainers demonstrated the ability to support trainees and clarify doubts			1	2	25	28	89%	
The trainers managed their training time well			1	2	25	28	89%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate		1	2	3	22	28	79%	85%
Administrative support from the project management team was adequate	1		4	1	22	28	79%	
Training schedules and agenda were adhered to				1	27	28	96%	
<b>Results and expectations</b>								
Pre-training expectations were met			2	3	23	28	82%	82%
This training will be of practical use in your work			1	4	23	28	82%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training				2	26	28	93%	93%
I would recommend this training to a co-worker			1	1	26	28	93%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Service of Documents – Regulation 2020/1784						25	-	
Taking of Evidence – Regulation 2020/1783						17	-	
Small claims – Regulation 861/2007						9	-	
<b>Gender</b>								<b>%</b>
Man						6	21%	
Woman						22	79%	
Other						0	0%	

\* = Number of responses I completely agree / Total number of responses

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**Annex III - List of Trainees – Judges**

1	Ana Ch
2	Ana Pa
3	Carla M
4	Carla S
5	Carlos
6	Cristina
7	Diana C
8	Fernan
9	Helena
10	Isabel I
11	João N
12	Margar
13	Maria c
14	Maria E
15	Maria J
16	Mariani
17	Nuno F
18	Patrícia
19	Pedro I
20	Raquel
21	Tomás
22	Valéria

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**Annex IV - List of Trainees – Judicial Officers**

1	Amélie
2	Ana C
3	Ana Is
4	Ana P
5	Anabe
6	Ângel
7	Carlos
8	Danie
9	Elisa c
10	Fábia
11	Filome
12	Gonça
13	Hildek
14	Idalina
15	Inês M
16	José I
17	Lídia I
18	Maria
19	Maria
20	Maria
21	Maria
22	Marta
23	Patric
24	Paula
25	Sofia
26	Sónia
27	Vânia
28	Victor

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**Annex V – Photographs**



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