

## Evaluation report



### Sessões de Direito Comunitário EU law sessions

*Instrumentos de Cooperação Judiciária Europeia em  
matéria civil e comercial*

*European Judicial Cooperation Instruments in civil  
and commercial matters*

**Destinatários:** Magistrados Judiciais e Oficiais de Justiça da  
área civil e comercial

**Target audience:** Judicial Magistrates and Court Clerks  
working in the civil and commercial areas



## Lisboa Oeste Judicial District Court

28<sup>th</sup> March 2025



**Project *Improve Justice Court to Court* (IJustC2C - GA 101138174)**

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## Project *Improve Justice Court to Court* (IJustC2C - GA 101138174)

### Introduction

This report results from the analysis of the training process evaluation questionnaires administered to all trainees anonymously. The questionnaire contained closed questions, which were treated through descriptive statistical analysis, and open questions to which content analysis was carried out.

### Characterization of the Group of Trainees

The first group of trainees was made up of 21 judges from the Civil, Commercial, Family and Children, Enforcement and Labor areas, who work in Lisboa Oeste Judicial District Court and who registered for the training course either through the online form provided for this purpose or through the District's Presiding Judge.

The second group of trainees was made up of 23 Judicial Officers from the Civil, Commercial, Family and Children, Enforcement and Labor areas, working in Lisboa Oeste Judicial District Court and who registered for the training course either through the online form made available for this purpose or through the District's Judicial Administrator.

### Global Results

#### Global Assessment - Judges

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 95% of trainees with *“Totally Agree”*.

#### Global Assessment – Judicial Officers

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 89% of the trainees with *“I Totally Agree”*.

### Results by Question

#### Program Content - Judges

Questions relating to program content present, on average, a satisfaction rate of 95%.

#### Program Content – Judicial Officers

Questions relating to program content present, on average, a satisfaction rate of 65%.

#### Trainers – Judges

These questions have a high satisfaction rate, with an average rate of 95%.





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### Trainers – Judicial Officers

These questions have the highest satisfaction rate of all the answers under analysis, with an average satisfaction rate of 90%.

### Organization of Training – Judges

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 84%.

### Organization of Training – Judicial Officers

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 80%.

### Results and expectations – Judges

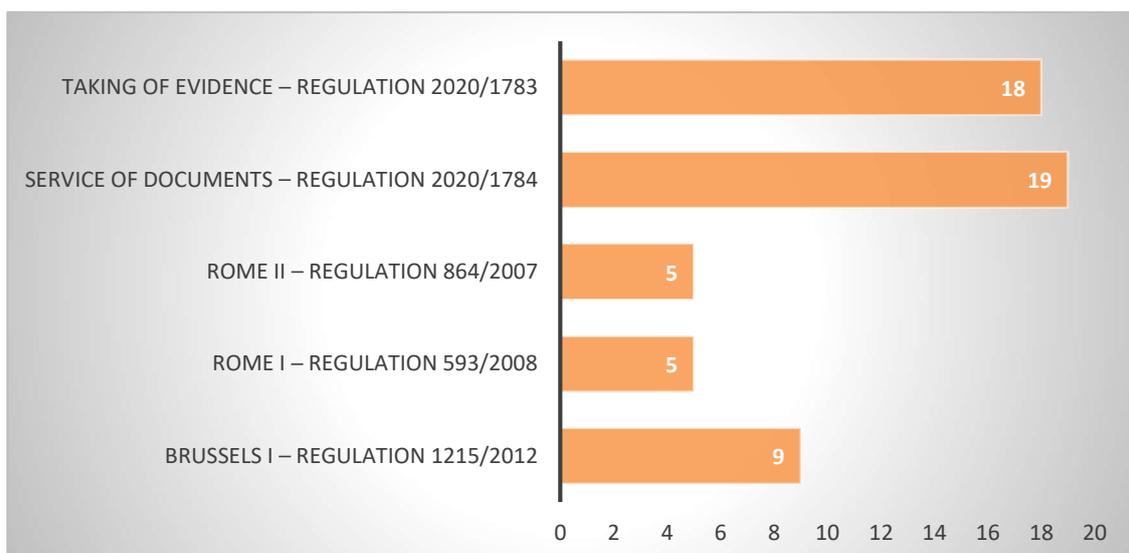
The questions “*Were the expectations prior to the training met*” and “*This training will be practical in your work*” received 93% of responses “*I completely agree*”.

### Results and expectations – Judicial Officers

The questions “*Expectations prior to the training were met*” and “*This training will be practical in your work*” received 64% of responses “*I completely agree*”.

### Most useful materials for professional activity – Judges

Among the five available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



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**Most useful materials for professional activity – Judicial Officers**

Among the four available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



**Comments and/ or suggestions – Judges**

This question was answered by 2 trainees.

The answers point to:

- Distribution of supporting legislation containing all European regulations.
- Printed document containing useful and frequently used links.

**Comments and/or suggestions – Judicial Officers**

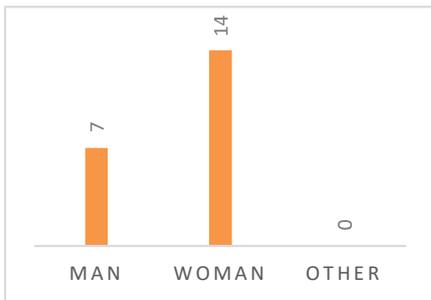
This question was answered by 7 trainees.

The answers point to:

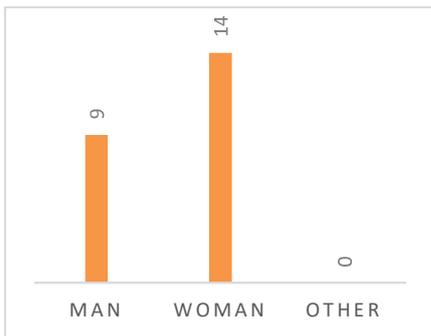
- Increase the duration and frequency of sessions.
- Initial training for Bailiffs starting their functions.
- Scheduling a new session from 01/05/2025 in order to test the new platform for transmitting/receiving requests for cooperation.

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**Gender – Judges**



**Gender – Judicial Officers**



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**Annex I – Statistical map – Judge Training**

TOPICS: LISBOA OESTE (Judges)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
<b>Program content</b>								
The program contents were adapted to the training objectives					21	21	100%	95%
The topics covered are useful for your work					21	21	100%	
The duration of the training was adequate				3	18	21	86%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents				1	20	21	95%	95%
The presentation of content by the trainers was clear				1	20	21	95%	
The trainers were able to motivate the trainees				1	20	21	95%	
Trainers demonstrated the ability to support trainees and clarify doubts				1	20	21	95%	
The trainers managed their training time well				1	20	21	95%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate				6	15	21	71%	84%
Administrative support from the project management team was adequate				4	17	21	81%	
Training schedules and agenda were adhered to					21	21	100%	
<b>Results and expectations</b>								
Pre-training expectations were met				2	19	21	90%	93%
This training will be of practical use in your work				1	20	21	95%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training				1	20	21	95%	95%
I would recommend this training to a co-worker				1	20	21	95%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Brussels I – Regulation 1215/2012						9	-	
Rome I – Regulation 593/2008						5	-	
Rome II – Regulation 864/2007						5	-	
Service of Documents – Regulation 2020/1784						19	-	
Taking of Evidence – Regulation 2020/1783						18	-	
<b>Gender</b>								%
Man						7	33%	
Woman						14	67%	
Other						0	0%	

\* = Number of responses I *completely agree* / Total number of responses

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**Annex II – Statistical map – Court Officer Training**

TOPICS: LISBOA OESTE (Judicial Officers)	Totally disagree	I disagree	do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
<b>Program content</b>								
The program contents were adapted to the training objectives			1	1	21	23	91%	65%
The topics covered are useful for your work			3	4	16	23	70%	
The duration of the training was adequate		4	6	5	8	23	35%	
<b>Trainers</b>								
The pedagogical methodology used was appropriate to the programmatic contents				4	19	23	83%	90%
The presentation of content by the trainers was clear				1	22	23	96%	
The trainers were able to motivate the trainees				1	22	23	96%	
Trainers demonstrated the ability to support trainees and clarify doubts				2	21	23	91%	
The trainers managed their training time well				4	19	23	83%	
<b>Organization of training</b>								
The supporting documentation distributed was relevant and appropriate			1	7	15	23	65%	80%
Administrative support from the project management team was adequate				3	20	23	87%	
Training schedules and agenda were adhered to				3	20	23	87%	
<b>Results and expectations</b>								
Pre-training expectations were met			3	7	14	24	58%	64%
This training will be of practical use in your work			3	4	16	23	70%	
<b>Overall assessment</b>								
Overall he has a positive opinion of the training				3	20	23	87%	89%
I would recommend this training to a co-worker				2	21	23	91%	
<b>Of the following subjects, which did you find most useful for your work?</b>								
Maintenance – Regulation 4/2009						8	-	
Service of Documents – Regulation 2020/1784						16	-	
Taking of Evidence – Regulation 2020/1783						19	-	
Small claims – Regulation 861/2007						11	-	
<b>Gender</b>								<b>%</b>
Man						9	39%	
Woman						14	61%	
Other						0	0%	

\* = Number of responses I completely agree / Total number of responses

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**Annex III - List of Trainees – Judges**

1	Ana Be
2	Catarin
3	Diana F
4	Filipa M
5	Gonçal
6	Graça C
7	Guilher
8	Helena
9	Heliode
10	João P.
11	Maria I.
12	Nuno T
13	Salvador
14	Sandra
15	Sandra
16	Sara G
17	Sofia A
18	Sofia T
19	Tânia I.
20	Tatiana
21	Vera M

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**Annex IV - List of Trainees – Judicial Officers**

1	Ana Cris
2	Ana Cris
3	Ana Pau
4	Belamar
5	Carlos J
6	Cláudia
7	Cristina
8	Cristina
9	Cristina
10	Fernand
11	Fernand
12	Frederic
13	João Ca
14	Magda M
15	Maria da
16	Maria Es
17	Maria M:
18	Nuno Ri
19	Pedro M
20	Ricardo
21	Susana
22	Teresa M
23	Tiago Nt

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**Annex V – Photographs**





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