

Evaluation report



Sessões de Direito Comunitário EU law sessions

*Instrumentos de Cooperação Judiciária Europeia em
matéria civil e comercial*

*European Judicial Cooperation Instruments in civil
and commercial matters*

Destinatários: Magistrados Judiciais e Oficiais de Justiça da
área civil e comercial

Target audience: Judicial Magistrates and Court Clerks
working in the civil and commercial areas



Lisboa Norte District Judicial Court

31th January 2025



Project *Improve Justice Court to Court* (IJustC2C - GA 101138174)

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Introduction

This report results from the analysis of the training process evaluation questionnaires administered to all trainees anonymously. The questionnaire contained closed questions, which were treated through descriptive statistical analysis, and open questions to which content analysis was carried out.

Characterization of the Group of Trainees

The first group of trainees was made up of 22 judges from the Civil, Commercial, Family and Children's, Enforcement and Labor areas, who work in the Judicial Court of the Northern Lisbon District and who registered for the training course either through the online form provided for this purpose or through the District's Presiding Judge.

The second group of trainees was made up of 19 Judicial Officers from the Civil, Commercial, Family and Children, Enforcement and Labor areas, working in the Judicial Court of the Northern Lisbon District and who registered for the training course either through the online form made available for this purpose or through the District's Judicial Administrator.

Global Results

Global Assessment - Judges

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 75% of trainees with *“Totally Agree”*.

Global Assessment – Judicial Officers

The questions: *“Overall, do you have a positive opinion of the training”* and *“Would I recommend this training to a co-worker”* were answered by 66% of the trainees with *“I Totally Agree”*.

Results by Question

Program Content - Judges

Questions relating to program content present, on average, a satisfaction rate of 73%.

Program Content – Judicial Officers

Questions relating to program content present, on average, a satisfaction rate of 51%.

Trainers – Judges

These questions have a high satisfaction rate, with an average rate of 74%.



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Trainers – Judicial Officers

These questions have the highest satisfaction rate of all the answers under analysis, with an average satisfaction rate of 63%.

Organization of Training – Judges

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 68%.

Organization of Training – Judicial Officers

Issues relating to supporting documentation, administrative support and compliance with the training schedule present an average rate of 28%.

Results and expectations – Judges

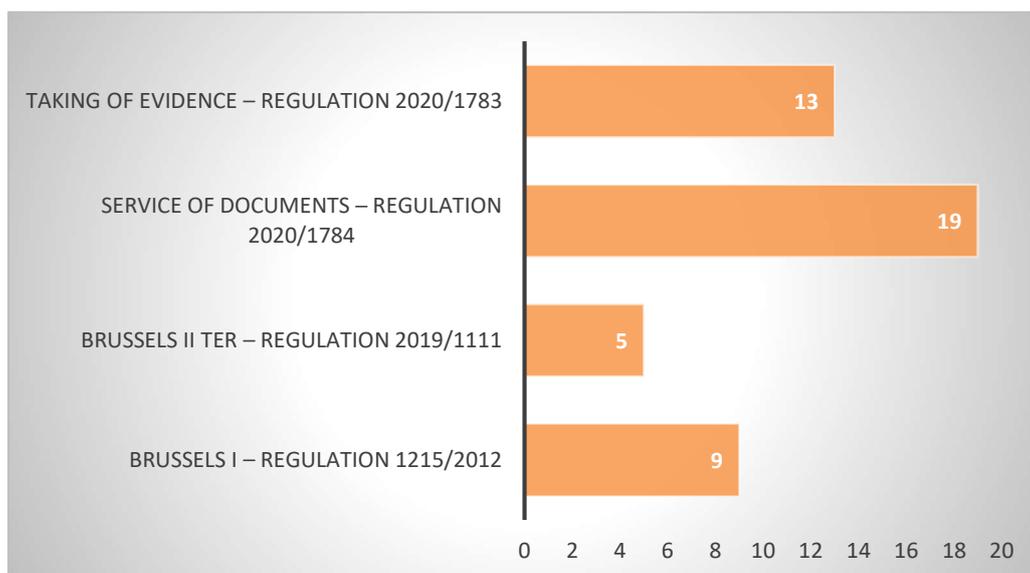
The questions “*Were the expectations prior to the training met*” and “*This training will be practical in your work*” received 70% of responses “*I completely agree*”.

Results and expectations – Judicial Officers

The questions “*Expectations prior to the training were met*” and “*This training will be practical in your work*” received 42% of responses “*I completely agree*”.

Most useful materials for professional activity – Judges

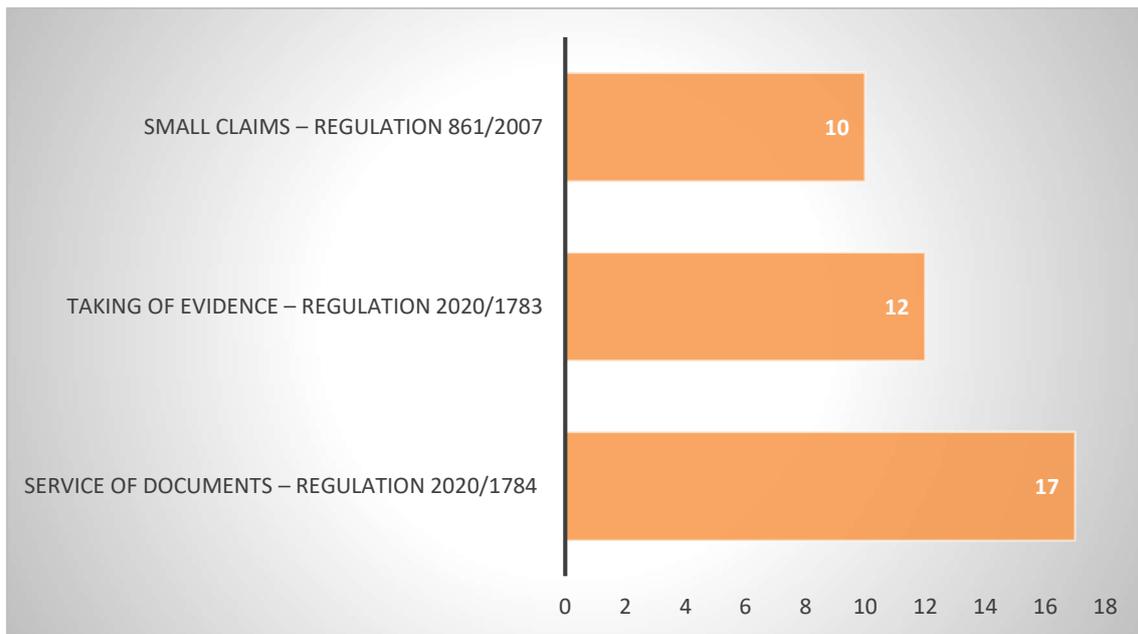
Among the four available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



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Most useful materials for professional activity – Judicial Officers

Among the three available options, allowing multiple answers, Regulation (EU) 2020/1784, relating to service of documents, and Regulation (EU) 2020/1783, relating to taking of evidence, were considered by the trainees as the subjects more useful for your professional activity.



Comments and/ or suggestions – Judges

This question was answered by 3 trainees.

The answers point to:

- Simulation of practical cases.

Comments and/or suggestions – Judicial Officers

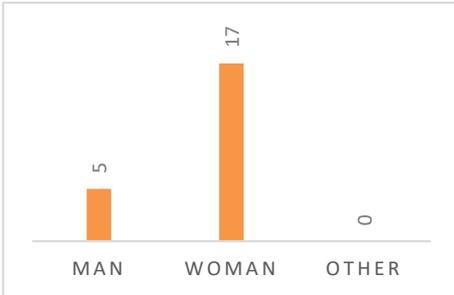
This question was answered by 1 trainee.

The answer points to:

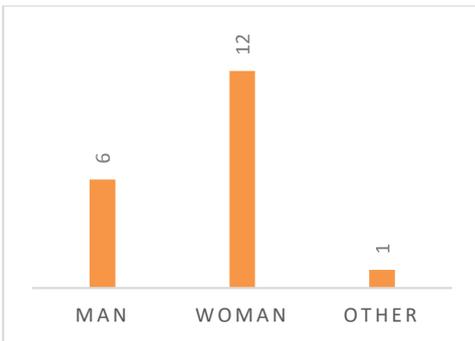
- Holding more sessions of this nature.

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Gender – Judges



Gender – Judicial Officers



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Annex I – Statistical map – Judge Training

TOPICS: LISBOA NORTE (Judges)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
Program content								
The program contents were adapted to the training objectives			2	4	16	22	73%	73%
The topics covered are useful for your work			1	6	15	22	68%	
The duration of the training was adequate	1		1	3	17	22	77%	
Trainers								
The pedagogical methodology used was appropriate to the programmatic contents			6	3	13	22	59%	74%
The presentation of content by the trainers was clear				5	17	22	77%	
The trainers were able to motivate the trainees		1	1	5	15	22	68%	
Trainers demonstrated the ability to support trainees and clarify doubts			2	3	17	22	77%	
The trainers managed their training time well			1	2	19	22	86%	
Organization of training								
The supporting documentation distributed was relevant and appropriate			5	5	12	22	55%	68%
Administrative support from the project management team was adequate			4	3	15	22	68%	
Training schedules and agenda were adhered to			1	3	18	22	82%	
Results and expectations								
Pre-training expectations were met			2	4	16	22	73%	70%
This training will be of practical use in your work			1	6	15	22	68%	
Overall assessment								
Overall he has a positive opinion of the training			3	3	16	22	73%	75%
I would recommend this training to a co-worker			2	3	17	22	77%	
Of the following subjects, which did you find most useful for your work?								
Brussels I – Regulation 1215/2012						9	-	
Brussels II Ter – Regulation 2019/1111						5	-	
Service of Documents – Regulation 2020/1784						19	-	
Taking of Evidence – Regulation 2020/1783						13	-	
Gender								%
Man						5	23%	
Woman						17	77%	
Other						0	0%	

* = Number of responses | *completely agree* / Total number of responses

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Annex II – Statistical map – Court Officer Training

TOPICS: LISBOA NORTE (Judicial Officers)	Totally disagree	I disagree	I do not agree nor disagree	I agree	I totally agree	TOTAL	Satisfaction Degree *	Average
	1	2	3	4	5			
Program content								
The program contents were adapted to the training objectives			1	7	11	19	58%	51%
The topics covered are useful for your work				5	14	19	74%	
The duration of the training was adequate		2	2	11	4	19	21%	
Trainers								
The pedagogical methodology used was appropriate to the programmatic contents			3	5	11	19	58%	63%
The presentation of content by the trainers was clear			1	5	13	19	68%	
The trainers were able to motivate the trainees			1	5	13	19	68%	
Trainers demonstrated the ability to support trainees and clarify doubts			2	2	15	19	79%	
The trainers managed their training time well				11	8	19	42%	
Organization of training								
The supporting documentation distributed was relevant and appropriate			7	7	5	19	26%	28%
Administrative support from the project management team was adequate			4	8	7	19	37%	
Training schedules and agenda were adhered to	3	1	8	3	4	19	21%	
Results and expectations								
Pre-training expectations were met			1	13	5	19	26%	42%
This training will be of practical use in your work			1	7	11	19	58%	
Overall assessment								
Overall he has a positive opinion of the training			1	6	12	19	63%	66%
I would recommend this training to a co-worker			2	4	13	19	68%	
Of the following subjects, which did you find most useful for your work?								
Service of Documents – Regulation 2020/1784						17	-	
Taking of Evidence – Regulation 2020/1783						12	-	
Small claims – Regulation 861/2007						10	-	
Gender								%
Man						6	32%	
Woman						12	63%	
Other						1	5%	

* = Number of responses I *completely agree* / Total number of responses

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Annex III - List of Trainees – Judges

1	Alexandra
2	Ana Adelaide
3	Ana Cristina
4	Andreia C
5	Andresa V
6	Carla Alex
7	Carla Sofia
8	Carlos Me
9	Cláudia M
10	Daniela P
11	Francisco
12	Gracinda
13	João Pedro
14	Maria Mar
15	Mariana A
16	Marta Rat
17	Pedro Edg
18	Raquel Pr
19	Sara da P
20	Sílvia Sofi
21	Teresa M.
22	Virgílio Al

Annex IV - List of Trainees – Judicial Officers

1	Ana Ma
2	Alexanc
3	Ana Ma
4	Antónic
5	Aurélie
6	Célia M
7	Dora D



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8	Dulce M
9	Elisabe
10	Florbel
11	Hélder
12	João R
13	José Lu
14	Luís Ar
15	Maria d
16	Maria F
17	Paula S
18	Raquel
19	Teresa

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Annex V – Photographs



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